



Canadian Call Management Association

News Release
For immediate release

Outstanding Service Brings Home National Award
- Tel-Us Call Center Earns CAM-X Award of Excellence -

Grimsby, ON (September 28th, 2022) — Tel-Us Call Center of Los Angeles, CA has been honoured with the exclusive 2022 Award of Excellence for 12 years. The Award is presented annually by the Canadian Call Management Association (CAM-X), the industry's Trade Association for providers of call centre services including telephone answering and message delivery. Tel-Us Call Center was presented with the Award recently at the CAM-X 58th Annual Convention & Trade Show in Kingston, ON.

Independent judges are contracted by CAM-X to evaluate message services over a six month period. The scoring criteria includes:

- Response Time
- Courteousness of Rep
- Accuracy of Call
- Knowledge of Account
- Overall Impression of Call

“Receiving the Award of Excellence is a testimony to consistency of excellence, this is not an easy achievement. A well deserved congratulations, you truly care about your clients and the quality of service you provide, bravo!” says CAM-X President Desiree Bombenon.

Now a twelve-time winner, Tel-Us Call Center States earned the **Diamond Plus Award for twelve years**. CAM-X extends its congratulations to the staff of Tel-Us Call Center on their proven quality service to their customers.

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About CAM-X

CAM-X is a Canadian based trade Association for the Call Management industry which includes call centres, telephone answering services, telemarketing services, and other communication services. Their goal is to contribute to their members' profitability by fostering a willingness to exchange ideas, experiences and solutions while promoting the general welfare and ethical standards of our industry. Please visit www.camx.ca for more information.

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