Canadian Call Management Association

Press Release

Outstanding Service Brings Home National Award

— Tel-Us Call Center – Los Angeles, CA Earns CAM-X Award of Excellence —

Cambridge, ON (**October 27th, 2026**) — Tel-Us Call Center of Los Angeles, CA has been honored with the 2026 Award of Excellence for sixteen years. The Award is presented annually by the Canadian Call Management Association (CAM-X), the industry's Trade Association for providers of call center services including telephone answering and message delivery.

Tel-Us Call Center was presented with the Award recently at the CAM-X 62nd Annual Convention and Trade Show in Niagara Falls, ON.

INSERT QUOTE FROM PRESIDENT/OWNER/EXECUTIVE of TEL-US CALL CENTER

Independent judges are contracted by CAM-X to evaluate message services over a six-month period. The scoring criteria include:

- Call Handling & Responsiveness
- Professionalism
- Service & Call Control
- Message Accuracy & Completeness
- Overall Impression

> "This recognition reflects a strong commitment to excellence and dedication to the industry. Congratulations to the team on this well-deserved achievement and for their continued commitment to providing quality service." says CAM-X President Gloria Tonne,.

Now a sixteen-time winner, Tel-Us Call Center, has earned the Platinum Plus Award for sixteen years. CAM-X extends its congratulations to the staff of Tel-Us Call Center on their proven quality service to their customers.

About CAM-X

CAM-X is a Canadian based trade Association for the Call Management industry which includes call centers, telephone answering services, telemarketing services, and other communication services. Their goal is to contribute to their members' profitability by fostering a willingness to exchange ideas, experiences and solutions while promoting the general welfare and ethical standards of our industry. Please visit www.camx.ca for more information.

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